

# SURVEY SUMMARY



48 conference surveys completed.  
Overwhelming request to continue the  
conference on an annual basis.

|             |    |
|-------------|----|
| Fall 2020   | 36 |
| Spring 2021 | 9  |
| Fall 2021   | 3  |

## Timing Comments:

1. 2 days during the week – not Saturday
2. Anytime soon
3. Difficult to remember if not annual Will certainly attend the next one whenever it is
4. Spring is so busy- gearing up for TDSRC, March Break etc. I like fall meeting (nice drive)
5. Considering the time of year and what things go in in different libraries – programming, weather and travel and also where to have events
6. Yearly seems like a good spacing. Far enough apart to not stress schedules
7. I really hope to be here in Arnprior again next year
8. We need this to continue
9. I think that there are relevant topics that could be shared each year. At different branches?
10. I feel annual is a little close
11. I would love to see this become an annual conference. Then I could send more staff than I can to OLA Superconference and the sessions are geared directly to LBRR
12. Please host in Arnprior one more time. Please
13. Annual, but spring would be nice. Just don't wait too long for the next one.
14. Anytime
15. I liked October. Loved Arnprior. Great location. Congratulations. I hope all MM staff can come next year
16. I loved seeing Arnprior library. It is such a beautiful space. It may be nice to discover new libraries each conference.
17. Keep momentum



## DID THE CONFERENCE MEET YOUR EXPECTATION COMMENT SUMMARY

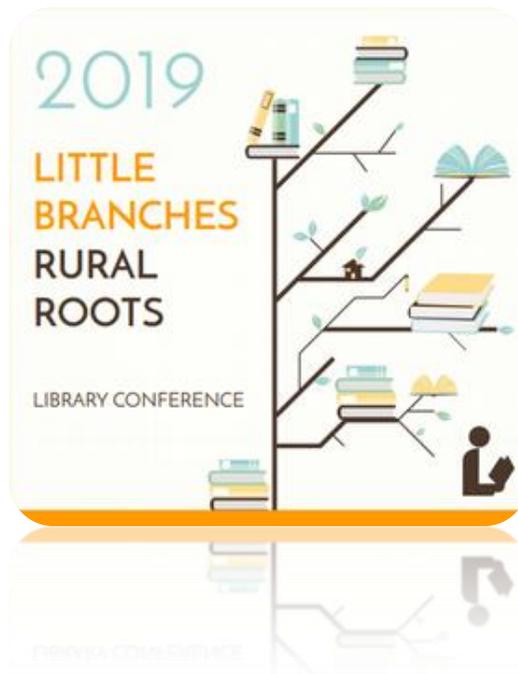
1. It was even better than I imagined! Thank you!
2. Amazing!
3. Such a range of topics; so well organized in terms of little details (getting questions in advance; reviewing feedback; snack details)
4. It was interesting and very well organized
5. It was so much fun! Great sessions and every detail was carefully planned. Thanks!
6. So informative!
7. Excellent! Great opportunity to network and learn new info. Great job, steering committee!
8. Wish I had been at the Mental Health Plenary.
9. One suggestion: more protein at breakfast. Not just sugary stuff
10. Well done!
11. The conference did meet my expectations. I enjoyed sharing ideas at the children's program roundtable and podcasting
12. The giveaways, refreshments and meals alone were worth the price of the conference. And Wow! Sundae Bar!! I'm so excited to see and maybe meet Sean McCann.
13. Exceeded! It was fantastic. In Arnprior again please.
14. With the exception of one session, I felt they were directed to us, the LBRR and I learned many things.
15. More than exceeded my expectations. The practical hands on atmosphere and exposure to other small libraries has been invaluable
16. It did meet expectations and more. The topics are so helpful to our rural library. Learned a lot more from the mini-mini libraries like us.
17. Loved it! More please. Can't wait until next year. (fingers crossed)
18. Met expectations and more!
19. It was very informative. I do wish there was more time to discuss and run through scenarios during the mental health session.
20. Learned a lot!
21. Exceeded. Duplicate everything next time. Social activities, refreshments, entertainment, networking and giveaways; with a few new sessions and we'll be there.
22. Learned more content pertinent to rural library application
23. Well organized for the first go! Loved it.
24. Great knowledge transferring
25. So many informative speakers; well prepared; good interactive learning sessions; lots of info to take away with us; fun grab bags and swag
26. Hell ya! Wow! Hats off to the organizers, presenters, vendors!! I learned so much my head hurts – or is it a premonition of an ice-cream headache? 😊
27. Excellent presentations! Informative
28. Labels for rooms and directional maps with arrows
29. Please please please host this in Arnprior again
30. And beyond! For the first conference of its kind, you NAILED it. Pros! The Saturday breakfast was a bit too early (my only 'complaint') Maybe Saturday workshops start at 9am 😊
31. It surpassed my expectations. Very well done and interesting.
32. Excellent, welcoming facility. Relevant sessions with engaging presenters. Opportunities to socialize / network; outside sessions too.
33. Yes, and more. I really enjoyed the networking, the practical sessions that can be adapted to my library.
34. 100%. The sessions were informative and thought provoking. There was lots of practical info to take back and implement at one. I loved the mix of work and fun (wine tasting, guided walk, concert)
35. Great sessions with valuable info. Smaller groups made for more interaction. Loved it!
36. Awesome sessions!!
37. Protein source at breakfast
38. It exceeded my expectations as soon as I stepped in the door with the goodie bags and mugs. The workshops covered a range of topics that were relevant.
39. Loved, loved everything! Arnprior needs to host again. Wow! Food too!
40. Well organized! Congrats to the committee!

## SUGGESTIONS FOR NEXT ROUND OF SESSIONS

1. Multiculturalism and the public library. Also how to develop a collection for languages other than French & English
2. More round-tables to offer individual input.
3. Anonymous feedback options?
4. Social media
5. Bilingual library strategies
6. Programming and outreach ideas
7. I would love to learn more about implementing digital literacy programs
8. More about how to support "Tweens"
9. "Learning something in 5 minutes"
10. Festivals
11. Weeding
12. Board & CEO relationship regarding fundraising
13. Anything! I should have attended more sessions this time around
14. How to bring teens into the library
15. Teen book clubs
16. Collaboration between school & public libraries
17. More on mental health with staff
18. Municipal government and board relations
19. Grants
20. More hands on craft sessions
21. Acronyms 101 (I'm new to the library jargon, lol)
22. Longer sessions – there seemed to be a lot of info that could have used more time
23. Local authors and publishing or self-publishing
24. Cataloguing
25. Children's program
26. Mental health and how to handle them (patrons?)
27. I like the idea of moving around to different libraries, but Arnprior is a great location! A little more time for some sessions. Start earlier on first day. Too tired to do wine and trivia at the end of the day. 5 minute stretch break between each session
28. Kids tutoring
29. Book clubs management
30. After school programs
31. Sharing ideas for youth programs
32. Special events!
33. Can't think of anything at this time
34. Growing communities, branch revitalization
35. Encouraging staff development
36. Popular genres / category workshops (i.e. teens, juvenile, adult non-fiction)
37. Programming ideas for small libraries
38. More HR
39. More book repair
40. More programming
41. Collection management
42. Reader's advisory resources that are free to small libraries.
43. Large print and homebound service
44. eReader and eBook technology
45. Programming in small spaces
46. Performance management in remote branches (with no supervisor present)
47. Problem patrons
48. Outreach
49. Round table again (youth services)
50. Another how to workshop (like 'tween knitting)
51. Outreach
52. Budgeting 101
53. More HR
54. CEO meeting / round table



55. Using technology in programming (i.e. bookface, greenscreen, snapchat etc,)
56. Digital technology
57. Fundraising experiences
58. Front desk patron experiences and how to handle 'de-escalation'
59. Library design. Making the most out of small spaces
60. Round table of CEOs to discuss topics of interest and more innovation solutions
61. Teen engagement
62. Love that it covers library topics – maybe more on collections (suggestions on favourite books in library, sleeper titles)
63. I'd like to see more from other libraries in how they're meeting various tech needs and what tech focused programming is successful
64. CEO roundtable
65. I would like to see more programs related to programming including more children's themes
66. More fundraising info
67. First nation programming
68. Customer service advice (de-escalation)
69. Social media
70. Finding community partners
71. Grants
72. More programming stuff like tween knitting. It was very good





### CONCLUSION AND IDEAS FOR NEXT TIME (MANY AT LOW OR NO COST!)

- CEO Round-table discussion
- Mini-to-mini Round-table discussion (serving population less than... ? 4,000?)
- Hands on craft session for youth
- Hands on craft session for adult programming
- “Easy come, easy go?” Collection development / weeding
- “Speed programming” Learn something in 5 minutes – plenary? People sign up to do their “schtick” on rotation basis
- Luring Teens into the Library
- Engaging Tweens
- HR
- Mental Health
- Customer service in small libraries
- De-escalation of front line issues
- Working alone
- Book Clubs for small libraries
- Outreach ideas
- Community partnerships
- Designing for small spaces
- Fundraising
- Technology questions
- Update on online resources
- Adult programming
- Social media; promotions

